

## **About the author**

Dr. Melody Brauns graduated Honours (Cum Laude) from the Durban University of Technology in South Africa and thereafter completed a full Masters dissertation in Public Management. She has completed her PhD studies in Policy and Development at the University of KwaZulu-Natal where her area of specialisation is in the public sector. To date, she has attended numerous conferences and written many articles particularly relating to governance in the public sector. Melody Brauns lectures undergraduate students in the faculty of Public Management, Law and Economics and supervises post-graduates students.

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